



U.S. Department  
of Transportation  
**Federal Aviation  
Administration**

Safety Analysis and Promotion Division  
Hallmark Building  
13873 Park Center Road, Suite 160  
Herndon, Virginia 20171

June 7, 2021

JaeLynn Williams  
Chief Executive Officer  
Air Methods Corporation (QMLA)  
5500 South Quebec Street, Suite 300  
Greenwood Village, CO 80111

Dear JaeLynn Williams:

Subject: Recognition of Fully Functional SMS

This letter acknowledges Air Methods Corporation (QMLA) as having an accepted Safety Management System (SMS) recognized by the Federal Aviation Administration (FAA) in accordance with the requirements set forth in the SMS Voluntary Program.

Formal SMS development consists of voluntary SMS implementation by operators and other aviation service providers using FAA stated standards. Those standards are based the SMS framework specified by the International Civil Aviation Organization (ICAO) Annex 19, and further detailed in ICAO document 9859, Safety Management Manual (SMM). Participation in this program signifies that Air Methods Corporation (QMLA), has implemented an SMS aligned with international standards.

Based on our review of Air Methods Corporation (QMLA) planning, documentation, and activities, we have determined that your SMS implementation meets the expectations of the Flight Standards Service SMS Voluntary Program guidance for acknowledgement of a fully functional SMS. Your FAA Certificate Management Team (CMT) and the Flight Standards Service SMS Program Office validated this achievement with your cooperation.

The FAA SMSPO and your CMT congratulate you on your company's significant accomplishment in implementing a fully functional SMS that is "accepted by the State" in accordance with international requirements. To maintain your company's current "Active Conformance" status, your company must continue to apply the SMS processes that you developed and implemented to meet the FAA's SMS Voluntary Program requirements.

Thank you for your continued commitment to improve aviation safety in our National Airspace System and again, congratulations on your momentous achievement.

Sincerely,

Dale Whitmore  
SMS Program Office Manager  
Safety Analysis and Promotion Division