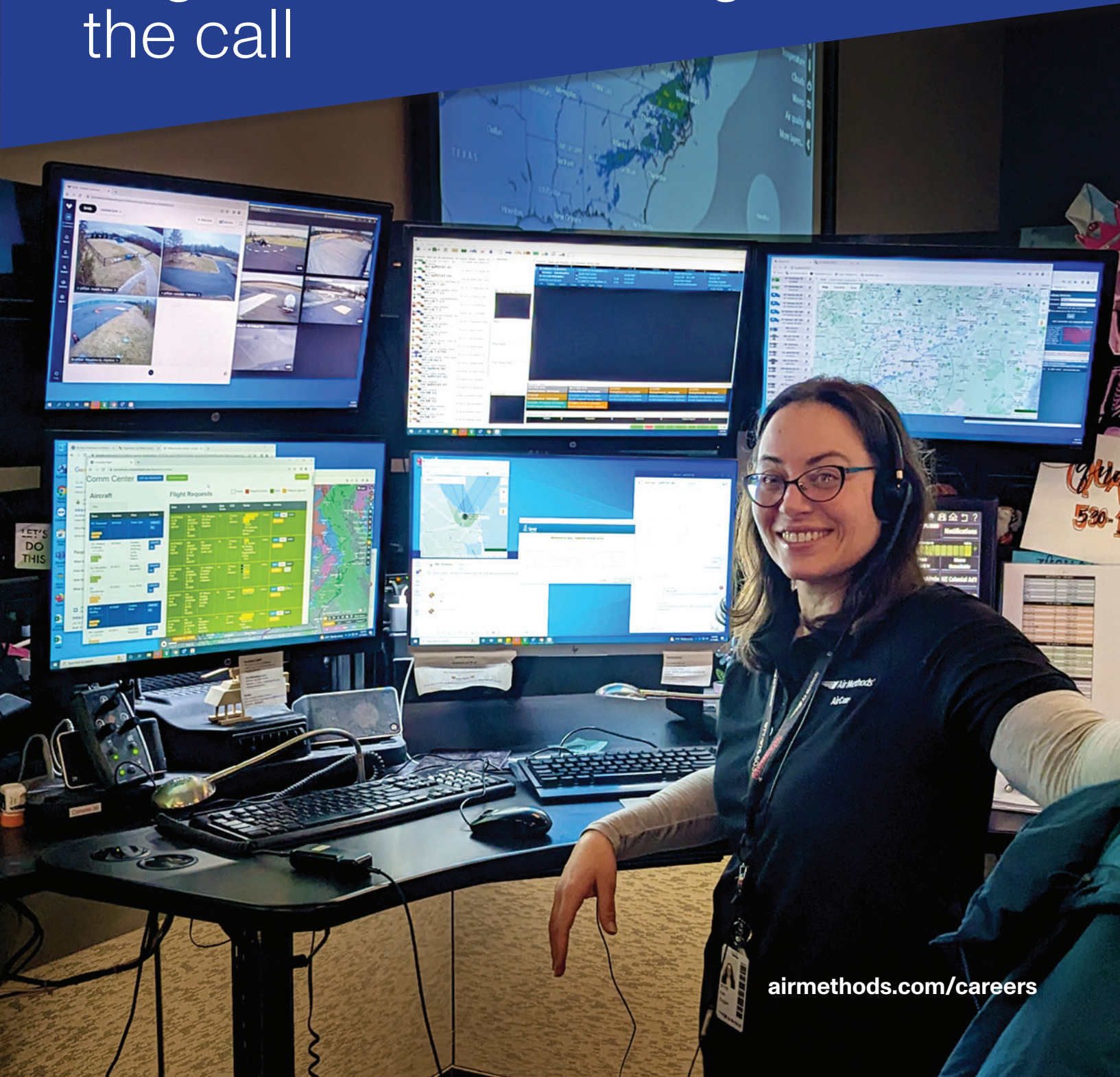


Every patient transport
begins with answering
the call



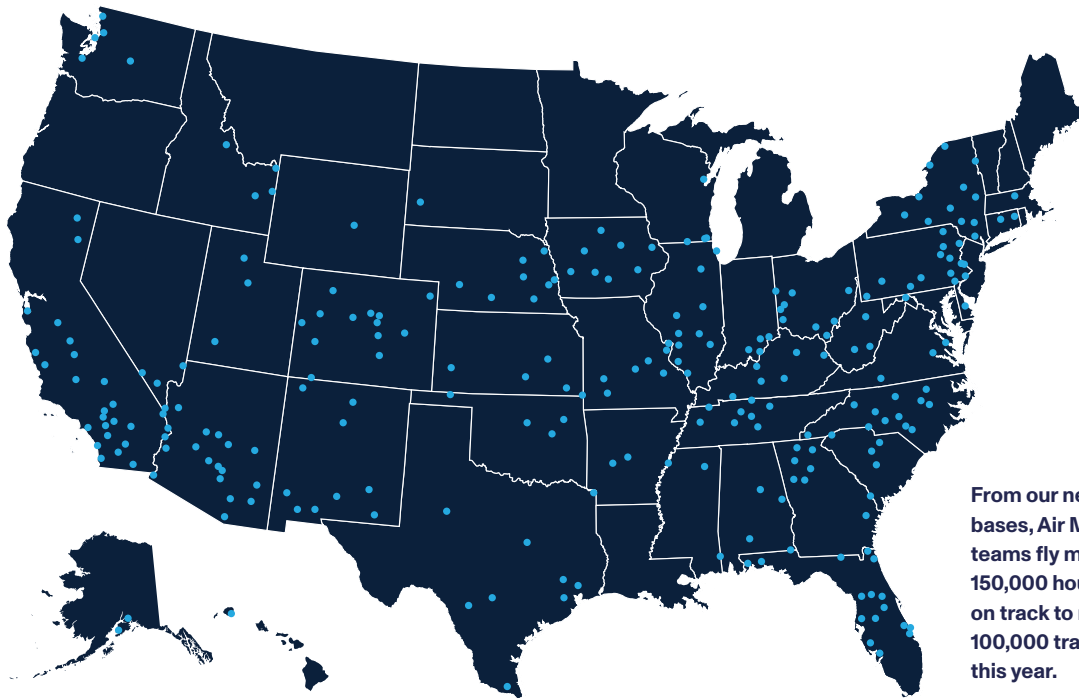
Behind Every Flight Crew is the Team on the Ground Coordinating the Mission

Our AirCom employees are the calm voice in the dark, fielding calls, providing flight coordination, flight following, and logistic support to keep our flight crews and patients safe. As part of our team, you will be the first link in the chain when coordinating care for patients across the country.

As our pilots and clinical teams respond to the medical needs of our patients, it is our communications specialists who guide each air ambulance to the scene and coordinate with the receiving medical facility.

Make a difference. Be proactive. Think outside the box.

Apply today at www.airmethods.com/careers/.



From our nearly 300 bases, Air Methods teams fly more than 150,000 hours and are on track to reach over 100,000 transports this year.

Helicopter Air Ambulances Support Local Communities

Our National Medical Transport Communication Center in Omaha, Nebraska is one of the largest communication centers in the U.S. The communication hub allows the AirCom team to provide logistical support for operations throughout the country.

The Commission on Accreditation of Medical Transport Systems (CAMTS) includes a voluntary audit every three years to establish that we meet and exceed industry-wide standards. These standards address not only the quality of patient care, education of medical personnel, and medical

equipment, but also operational and safety concerns. We are proud that we consistently achieve **CAMTS** accreditation, as it is a mark of excellence for a critical care transport program.

Roles at AirCom

Communication Specialist:

Communication Specialists serve as coordinators between our customers, which include flight crews, pre-hospital health care providers, and other similar qualified callers. You will be responsible for:

- Coordinating all flight information, including computer data entry.
- Flight following from liftoff to touchdown based on FAA and company regulations.
- Managing initial communications of public, private, and flight-related calls.
- Leading communications between pre-hospital health care providers and the receiving institutions.
- Working as a team to ensure communication runs smoothly between communication specialists, flight crews, and outside agencies.



Communication Supervisor:

Communication Supervisors are responsible for the training, coaching, and development of all communication specialists assigned to their team. You will be responsible for:

- Facilitating productive use of employee downtime by providing ongoing training.
- Interfacing with the flight program as a contact source and liaison with the communications center.
- Promoting an environment of teamwork and continuous improvement to assigned staff members.
- Training new employees and assisting managers in monitoring the progress of trainees.
- Promoting positive communication between communication specialists, flight teams, and outside agencies.
- Working with the AirCom Operations Manager to champion an environment of teamwork and continuous improvement.
- Working closely with the Quality Assurance department to carry out necessary improvements as a result of their feedback and observations.



Operations Team:

The Operations Team is responsible for ensuring that all areas of daily operation including hiring, training, quality assurance, and technological efficiencies are carried out to the highest level while ensuring fiscal responsibility.

The operations team is responsible for:



- Working with client services regarding the maintenance and development of client relationships.
- Ensuring that teams are meeting KPIs, deadlines, and managing all tasks effectively and efficiently.
- Preparing periodic reports related to overall production and performance.
- Developing ways to increase performance efficiencies and bottom line.
- Managing hiring, training, and staffing models.
- Balancing needs of operations and budgetary confinements.

Benefits

Air Methods provides a comprehensive benefits package for full-time employees. This includes:

- Tuition reduction programs and reimbursement
- Full company-paid life insurance
- AD&D
- Short-term and long-term disability insurance
- Business travel accident insurance
- Employee assistance and benefit concierge service programs
- Health
- Dental
- Vision
- Flexible spending account benefit plans
- Voluntary legal
- 401(k)

Hiring Process

To be considered as an official candidate at AirCom, you must apply online through our website, www.airmethods.com/careers (e-mailed and paper resumes will not be accepted). The recruiter and hiring manager will review your resume and qualified candidates will be contacted and invited to a series of phone and on-site interviews to determine knowledge and suitability. During this process we'll share more about our mission, vision, and culture to allow you to explore if AirCom is right for you.



To join one of the best teams in critical care transport, scan the QR code here, or apply online: airmethods.com/careers or email us your questions: hrrecruiting@airmethods.com.

Our Divisions



AIR MEDICAL TRANSPORT



CONTINUING EDUCATION COURSES



AIRCRAFT CUSTOMIZATION



PATIENT TRANSPORT LOGISTICS



DRONE-BASED MEDICAL TRANSPORT



Blue Hawaiian TOURISM



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